No. 5 Ring Telephone		E PHILIPPINE INC. 1 Mesa, Calamba City, Laguna 69	INVESTIGATION REPORT FORM (IRF) Inhouse Detection Customer Claim Control No.: IRF-23-12-0117 Date Issued: 15-Dec-23 Attention To N. CEPEDA/ R. ALMARIO					
Customer	EPPI							
tem Code			Department		KPLIMA- PRODUCTION			
em Description	LOUVRE 2 MD	DX CHINA	Date of Detection	231214 DS				
ob Order Number	052079	A STILLA	Section Detected INPROCESS QA					
ob Order Number	ILLUSTRATION OF	THE DOOD! EM		IIII KOOLOO O	Minor			
	ILLUSTRATION OF	THE PROBLEM	Lot Quantity (pcs.)	Paint Out	antity (pcs.)	Reject Percentage		
					25	16.25%		
BRSON - CO	EPSON EASILESS (1)		2,000 Nature of Defect:		INATION			
			Actual: DELAMINATION WAS ENCOUNTERED ON THE ITEM (PLEASE SEE ATTACHED PICTURE)					
NO, OF OCCU	JRRENCE	DISPOSITION		Slotter				
First			Slotter	Gluin	q	Material		
Recurrence		Special Acceptance			cal	Dimension		
No.:		For Rework	Diecut		LAMINATION	Appearance		
Date:		Reject / Disposal	Detaching			Process / Method		
Issued	by	Checked by	Approv	ed by		Received by		
J. Japay 9. Mags		(A Supervisor	Page 18. Cepeda/ R			(Receiving Spatayri) Cepeda/ R. Almario Supervisor/ Manager		
			FATION / ANALYSIS	ALIOS (Assissable)		and why it leaked?)		
Why 1:	E: (Analyze the reaso	on of occurrence, why it happened?)	Why 1:	AUSE: (Analyze the	reason of occurr	rence, why it leaked?)		
Bulling Why 2:			Why 2:					
My 4:			Why 3:					
Why 4:			Why 4:					
Why 5:			Why 5:					
Why 1:			Why 1:					
			Why 2: Why 3:					
Why 2: Why 3: Why 4:								
UBiss Why 4:			Why 4:					
			Why 5:					
Why 5:								
Why 1:			Why 1:					
My 2: Why 3: Why 4:			Why 2:					
Why 3:			Why 3:					
Why 4:			Why 4:					
Why 5:			Why 5:					

KANEPACKAGE PHILIPPINE INC. No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

INVESTIGATION REPORT FORM (IRF)

				FINAL CO	NCLUSION				
OCCURRENCE ROOTCAUSE					OUTFLOW ROOTCAUSE				
IMMEDIA	TE ACTION: (A	ction to be done to contain/ temp	orary correct the pr	roblem found)	CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)				
A. Sorting Resu	lt						done to eliminate recurrence	Who / When	
	Loca	tion Total Stoc	k NG	Total Good					
RM									
WIP					System				
FG									
. Orientation									
Date		Time			Design /				
Γitle					Tools				
Attendees									
. Reworking									
Rework Quant	ity				Process				
Fotal Good					1100000				
Rework Perce	ntage (Good)								
II. QA R	OOTCAUSE V	ERIFICATION (To be fille	d out by QA In	ı-charge)	Date Conducted:		PIC:		
		Identified Rootcause			Recommendation				
		III COL	RECTIVE AC	TION VERIEICA	TION (To be filled	out by GA	In charge)		
		Checked by	Date		nented?	Out by QA	Remarks		
1st Verification	on of Action	,		[]Yes	[]No		, containe		
2nd Verification of Action				[]Yes	[] No				
3rd Verification of Action				[]Yes					
Effectivenes	s of Action			[]Yes	[] No				
Note: If no s deliveries or	ame defects / p 3rd verification	roblems occurs for 5 cons of action still not yet imple	ecutive deliveri emented, Invest	ies, corrective ac tigation Report st	tion is considered nall be re-issued to	effective / cl the affecte	osed. If the same problem occu d department to provide new im	urs within 5 consecutive aprovement action.	
					.OSURE				
Status:		Remarks:		Appro	ved by:		Process Owner Acknowledg	gment: (Receiving Section)	
Closed									
Still Open			QA Supervisor		QA Asst. Manager		Line Leader	Department Head	
Re-Issue IRF			Date:		Date:		Date:	Date:	